



TENMAST INSPECTIONS

INSPECTIONS AT CLINTON COUNTY HOUSING AUTHORITY

CHALLENGE: Clinton County Housing Authority handles 457 Public Housing units in Lock Haven, Pennsylvania. With budget cuts from HUD the agency lost six employees, “We have not filled those positions, but we still have the same number of units to manage and the same workload.” Jeffrey Rich, Executive Director explains. With limited staff, efficiency is not only expected, it is required to keep things going.

Role of Inspections at CCHA: Tenmast’s Inspections Android Application has offered Clinton County gained efficiency. Using the new app for Public Housing Inspections, the team is more effective in the field than ever before, “It is much more reliable. We save time when syncing and downloading.” Rich says. With two people required for each inspection, it is important to get things right the first time, “Anything we can do to save time, we go for it. Shaving off 5-10 minutes really adds up and the process is more beneficial.” The team no longer experiences crashes or glitches that occurred with the previous platform, “We haven’t had a glitch since we began using the devices!”

The housing authority reports that implementing the inspections mobile app was easy. Within minutes of training and a few trips to the field, it became second nature for the Inspectors. Rich credits the ease of implementation as one of the best benefits and knows his Inspectors enjoy their work now that they are using the Android App, “It has made the

KEY RESULTS

- Easy implementation
- Simplifies inspections process
- Android allows for device options

task of doing inspections less frustrating.” The ability to use multiple devices using the application also gives the agency the options. “It is nice to not be locked into a certain device. The Android application allows us to use more than one device.”

With success using the Public Housing Android Application, the agency is eagerly awaiting the release of the Work Orders application. Rich states, “With the new Work Orders application automatically creating Work Orders for you, we cannot wait until it is available!”

For more information on Tenmast Inspections, call 877.359.5492 or info@tenmast.com

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