

There are 4 Android mobile applications available to Tenmast clients:

- **Tenmast Work Orders (WinTen2)** – This version of the Work Orders app is for Winten2 clients only.
- **Tenmast Work Orders (WinTen2+)** – This version of the Work Orders app is for Winten2+ clients only. If you are a Winten2+ client and were using the Work Orders app prior to Winten2+ release 4.26.1, you must uninstall the old version of the Work Orders app and install this version.
- **Tenmast Inspections (WinTen2)** – This version of the Mobile Inspections app is for Winten2 clients only.
- **Tenmast Inspections (WinTen2+)** – This version of the Mobile Inspections app is for Winten2+ clients only.

Follow these instructions to install a mobile app from the Google Play Store.

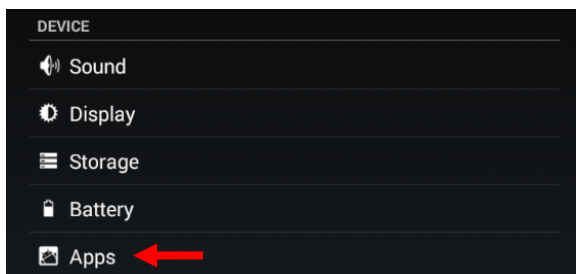
Uninstall Tenmast Work Orders

i This section of the Job Aid applies only to Winten2+ clients who were using the Work Orders app prior to Winten2+ release 4.26.1. In this case, you must uninstall the old version of the app and install **Tenmast Work Orders (WinTen2+)**. You should have already synchronized back to Winten2+ before the release.

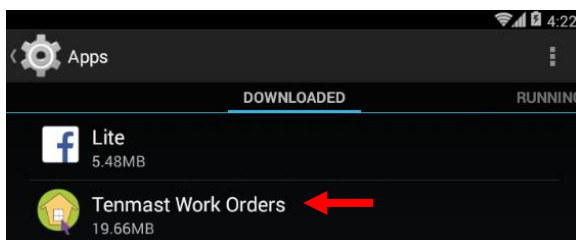
- 1 On the device's **Home** screen and tap on **Settings**.



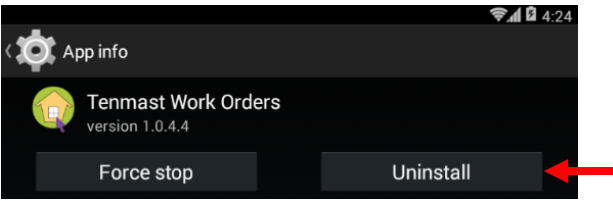
- 2 Tap on **Apps**.



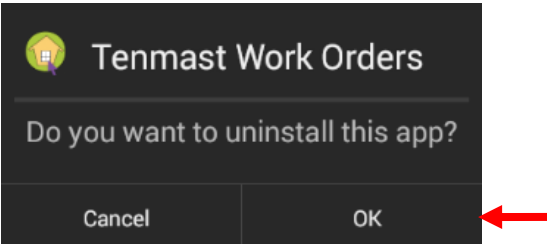
- 3 Tap on **Tenmast Work Orders**.



- 4 Tap on the **Uninstall** button.



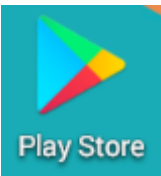
- 5 Tap on the **OK** button at the confirmation.



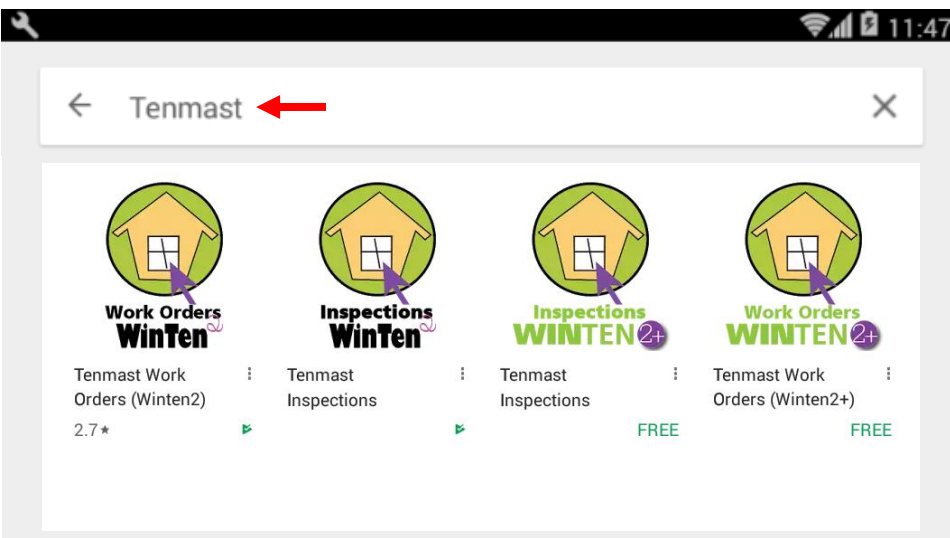
Install/Update Mobile Applications

***i** For Winten2+ clients installing **Tenmast Work Orders (WinTen2+)**: If you were using the Work Orders app prior to Winten2+ release 4.26.1, you must first uninstall the old version of the app. See the instructions in the previous section.*

- 1 Open your device and tap on **Google Play Store**.



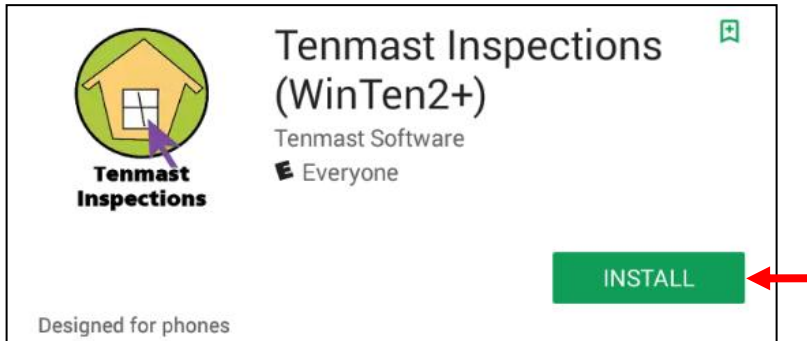
- 2 Enter **Tenmast** in the search box. The 4 Tenmast apps are displayed. Tap on the app you want to install or update.



3 The app description is displayed. Depending on which apps are currently installed on your device (if any), you may see 4 different action buttons:

- **App Not Installed** – The app is not currently on the device. An **INSTALL** button is displayed.
- **App Installed, Update Needed** – An older version of the app is currently on the device. Buttons to **UNINSTALL** and **UPDATE** are displayed.
- **App Installed, No Update Needed** – The most recent version of the app is currently on the device. Buttons to **UNINSTALL** and **OPEN** are displayed.

Tap on the **INSTALL** or **UPDATE** button.



4 If you receive a prompt similar to the one below, tap on the **ACCEPT** button.

